



# What's Happening at NCIS

January 28, 2013

## Topics this week:

- **New CAPP Administrator Training**
- **2013 NCIS National Claims Managers Conference**
- **Agri-Talk Radio Interview**



## Contact us:

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### Questions/Comments/ Membership Info

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### Crop Insurance in America Website

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### Support Crop Insurance Website

[www.supportcropinsurance.org](http://www.supportcropinsurance.org)

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We're off to a great start to the New Year! As we all know, 2012 was a challenging year for our Industry. As for 2013, we are anticipating many new and important developments taking place in our industry. The 2013 Regional/State Committee meetings are underway for the next two months. We also bring you a "round-up" of all NCIS activities, projects and progress. A list of future events will also be included in each edition.

We welcome your comments and look forward to sharing this update with you.

## New Crop Adjuster Proficiency Program (CAPP) Administrator Training

New CAPP administrator training was held in Overland Park, Kansas, January 22. This training is designed to provide Approved Insurance Providers with hands-on training to perform various CAPP administrative functions. Training included administrator responsibilities, company proctor assistance, requirements to maintain adjuster accounts, CAPP website, reports, testing procedures, and the renewal process. As of this date, 5,146 CAPP cards have been renewed through expiration 1/31/2014.

## 2013 NCIS National Claims Managers Conference

More than 200 claims and compliance managers met to discuss the latest crop insurance loss adjustment and compliance changes at the 2013 National Claims Managers conference held in Overland Park, Kansas, January 23-24. NCIS provided a review of issues from 2012 and an update for the 2013 crop year from a loss perspective. Brandon Willis, Acting Administrator of the Risk Management Agency (RMA), and Tim Witt, Deputy Administrator of Product Management, provided an RMA perspective on current events taking place in the crop insurance industry. Additional agenda items included an antitrust update, new MPCI policies and loss adjustment handbooks, and an actuarial update. Attendees take the information from this conference and use it in their loss adjuster training over the next few months. The loss adjuster force will be well-prepared for whatever 2013 will bring.



### Agri-Talk Radio Interview

Tom Zacharias was interviewed for Agri-Talk radio last Friday, January 25, on the impact of the 2012 drought on crop insurance and the outlook for crop insurance in the Farm Bill debate. The interview can be found at this link - <http://www.agweb.com/multimedia/agritalk.aspx> - and starts around the 11:30 mark.

### Future Meetings and Events Calendar (Schools in Orange)

| <i>Event</i>                                     | <i>Date(s)</i>   | <i>Location</i>    |
|--|------------------|--------------------|
| <b>2013 Meetings</b>                             |                  |                    |
| Illinois - Wisconsin Regional/State Meeting      | January 29       | Springfield, IL    |
| Southwest Regional/State Meeting                 | Jan 31-Feb 1     | San Antonio, TX    |
| Nebraska - Iowa Regional/State Meeting           | February 5-6     | Council Bluffs, IA |
| Indiana - Ohio - Michigan Regional/State Meeting | February 7       | Ft. Wayne, IN      |
| Kentucky - Tennessee Regional/State Meeting      | February 7       | Bowling Green, KY  |
| Crop Insurance Industry Annual Convention        | February 10-13   | Indian Wells, CA   |
| Kansas - Oklahoma Regional/State Mtg.            | February 12      | Oklahoma City, OK  |
| Missouri Regional/State Meeting                  | February 19      | Columbia, MO       |
| California - Nevada Regional/State Mtg.          | February 19-20   | Monterey, CA       |
| Commodity Classic                                | Feb 28 – March 2 | Kissimmee, FL      |
| Northwest - Montana Regional/State Meeting       | March 5          | Missoula, MT       |

|  |                |                   |
|--|----------------|-------------------|
| Southeast-East Regional/State Meeting      | March 5-6      | Charleston, SC    |
| Regional State Chairman Training           | March 26-27    | Overland Park, KS |
| NAIC Spring Meeting                        | April 6-9      | Houston, TX       |
| NCIS Program Development Committee Meeting | May 29-30      | Overland Park, KS |
| NCIS Fall Update Conference                | July 16-17     | Overland Park, KS |
| NAIC Summer Meeting                        | August 24-27   | Indianapolis, IN  |
| NCIS Spring Update Conference              | November 6-7   | Overland Park, KS |
| NAIC Fall Meeting                          | December 15-18 | Washington, DC    |
| <b>2014 Meetings</b>                       |                |                   |
| 2014 Claims Managers Conference            | January 22-23  | Overland Park, KS |
| Crop Insurance Industry Convention         | February 9-12  | Scottsdale, AZ    |
| 2015 Fall Update Conference                | July 22-23     | Overland Park, KS |
| 2015 Spring Update Conference              | November 5-6   | Overland Park, KS |