



What's Happening at NCIS

January 27, 2014

Topics this week:

- Extension Risk Mgmt. Education-N.Central Center
- 2014 National Claims Manager Conference
- CAPP Task Force Meets



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Another active week at NCIS. With many new and important developments taking place in our industry, we bring you a "round-up" of NCIS activities, meetings, projects and progress. A list of future events will also be included in each edition.

We welcome your comments and look forward to sharing this update with you.



Extension Risk Management Education—North Central Center

NCIS participated in the Advisory Council Meeting of the Extension Risk Management Education—North Central Center (ERME-NCC) in Lincoln, Nebraska on January 22-23. The North Central Center, hosted by the University of Nebraska Department of Agricultural Economics, is one of four Extension Risk Management Education Centers across the country. The goal of the Centers is to give farmers and ranchers the tools to improve their risk management skills and capabilities. The Centers provide funding through a competitive grants process for 12-month education projects to help producers learn new strategies to manage the risks they face. Dr. Laurence Crane, NCIS, is a member of the Advisory Council and participated in the review of pre-proposals for the next round of projects being considered for funding.

2014 NCIS National Claims Managers Conference

More than 150 claims and compliance managers met to discuss the latest crop insurance loss adjustment and compliance changes at the 2014 National Claims Managers conference held in Overland Park, Kansas, January 22-23. NCIS provided a review of issues from 2013 and an update for the 2014 crop year from a loss perspective. The Conference included training materials on Crop Hail and MPCI Loss Handbooks changes, Loss Adjustment Manual updates, prevented planting changes along with information on cover crop rules and regulations, adjuster licensing, research results from 2013 and actuarial filings. Keith Collins, NCIS consultant, spoke on the economic challenges going forward and Phillip Hayes spoke on Fact or Fiction within the crop insurance industry. A legal panel addressed issues pertaining to claim situations. Alvin Gilmore and Tim Hoffmann from RMA/KC provided updates on compliance and product management issues.



Crop Adjuster Proficiency Program (CAPP) Task Force Meets

On January 23 and 24, Approved Insurance Provider (AIP) volunteers and NCIS staff from the Training and Education Committee, met to review and rework examination questions pertaining to the CAPP Basic Provisions and Loss Adjustment Manual (LAM) exam. The Training and Education Committee provided AIP technical expert volunteers to serve on the CAPP Exam Task Force. The task force evaluated those questions having low success rates. In addition, the committee evaluated the size, composition, and topical weighting of the questions. The NCIS Board of Directors instructed that the CAPP exams be reviewed every 12-18 months. Exam questions were last reviewed and updated in June 2012.



Future Meetings and Events Calendar (Regional/State Meetings in Orange)

<i>Event</i>	<i>Date(s)</i>	<i>Location</i>
<u>2014 Meetings</u>		
Southwest Regional/State Meeting	January 30-31	Chandler, AZ
Nebraska-Iowa Regional/State Meeting	February 4-5	Council Bluffs, IA
Illinois-Wisconsin Regional/State Mtg.	February 6	Springfield, IL
Indiana-Ohio-Michigan Regional/State Meeting	February 6	Ft. Wayne, IN
Kentucky-Tennessee Regional/State Meeting	February 6	Nashville, TN
Kansas-Oklahoma Regional/State Meeting	February 13	Wichita, KS
Crop Insurance Industry Convention	February 9-12	Scottsdale, AZ
Missouri Regional/State Meeting	February 18	Columbia, MO
California-Nevada Regional/State Meeting	February 18-19	Monterey, CA
Northwest-Montana Regional/State Meeting	March 4	Missoula, MT
Southeast-East Regional/State Meeting	March 4	Charleston, SC
Regional/State Chairman Training	March 25-26	Overland Park, KS
NAIC Spring Meeting	March 29-April 1	Orlando, FL
NCIS Fall Train the Trainer Conference	July 22-23	Overland Park, KS
NAIC Summer Meeting	August 16-19	Louisville, KY
NCIS Spring Train the Trainer Conference	November 5-6	Overland Park, KS
NAIC Fall Meeting	November 17-20	Washington, DC
<u>2015 Meetings</u>		
Crop Insurance Industry Convention	February 8-11	Bonita Springs, FL